

PLAN SERVICE/TOLL-FREE NUMBERS

Plan service will be provided by the dealer who sold you the Plan. In the event that you cannot return to the selling dealer for service, you may request Plan service from any Chrysler, Dodge or Jeep dealer within the 50 states, District of Columbia, Canada, Guam, Puerto Rico or Mexico. If you are unable to obtain Plan service from an authorized dealer, call our toll-free number, 8:30 a.m. to 5:00 p.m. (ET) Monday-Friday to receive service instructions:

(800) 521-9922 in United States and Puerto Rico
(800) 465-2001 in Canada

24-Hour Roadside Assistance (including towing):
(800) 521-2779

servicecontracts.chrysler.com

NOTE: This brochure is for your general information regarding these optional Chrysler Service Contracts. Items not listed are not covered. Services/component repairs made prior to the purchase of this contract are not covered. Complete details and coverage are provided in the Plan Provisions of the contract available from your dealer. All transactions relating to this service contract are governed solely by the provisions of the purchased contract.

Chrysler Service Contracts, Inc. (CSCI) is a wholly owned subsidiary of Chrysler Group LLC.

Your Plan is sold and administered by CSCI if your Plan covers a Chrysler, Dodge or Jeep vehicle, and if you purchased your Plan in Colorado, Delaware, District of Columbia, Illinois, Indiana, Iowa, Kansas, Michigan, Missouri, New Jersey, New Mexico, New York, North Carolina, Ohio, Oregon, Pennsylvania, Rhode Island, South Carolina, Tennessee, Texas, West Virginia or Wyoming.



Chrysler Service Contracts
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certified pre-owned



certifiedpreowned.chrysler.com

81-770-5040-09

CERTIFIED PRE-OWNED VEHICLES



OPTIONAL VEHICLE PROTECTION PLANS



certified pre-owned



THE BEST PROTECTION IN THE INDUSTRY

Every Certified Pre-Owned Chrysler, Dodge or Jeep® vehicle is protected by a standard 6-Year/80,000-Mile Powertrain Limited Warranty.

You may extend this coverage for as long as you *own the vehicle* with NEW Lifetime Powertrain Care, Lifetime Added Care and Lifetime Maximum Care® Upgrade Plans.

That's right! **Lifetime Certified Upgrade Plans** for your Certified Pre-Owned Vehicle (CPOV) are now available with your standard Powertrain Warranty and other warranty plans found in this book. As long as you own the car ... you're covered!

In total, our Protection Plans include:

- 6-Year/80,000-Mile
- 6-Year/100,000-Mile
- 8-Year/80,000-Mile
- 8-Year/100,000-Mile
 - Powertrain Care
 - Added Care
 - Added Care Plus
 - Maximum Care
- Lifetime Powertrain Care
- Lifetime Added Care Plus
- Lifetime Maximum Care

Chrysler Service Contracts also offer a variety of other plans to keep your vehicle well maintained inside and out. See your dealer for details.

WHEN PLAN COVERAGE BEGINS AND ENDS

All time and mileage specifications begin at the vehicle's original warranty start date and 0 miles (when the vehicle was new). Plan expiration is specified in your Plan Provisions.

Car Rental Allowance and Trip Interruption coverage start on the date you purchase the Plan and cover repair instances when a replacement vehicle is not otherwise provided.⁽¹⁾ Roadside Assistance Towing and Repair coverage starts when any remaining portions of the New Vehicle Limited Warranty expire.

PERSONALIZED PLAN PROVISIONS

Upon approval of a Chrysler Service Contract application form, you will be mailed a Personalized Plan Provision. You may present these provisions to the servicing dealer when requesting plan service; however, they are not necessary in order to obtain service. Your servicing dealer can obtain plan information through the Chrysler Group LLC network.

\$150 DEDUCTIBLE

You pay for the first \$150 of the total cost of covered component repair per repair visit. The Plan pays the remaining cost of covered repairs.

CAR RENTAL ALLOWANCE⁽¹⁾

Plans will pay \$35 per day (\$175 maximum per occurrence) anytime a covered component described in your Plan Provision fails, causing the vehicle to be both inoperable and require overnight repairs. Car rental allowance is not provided where loaner or rental vehicle coverage is provided by applicable vehicle warranties or the dealer.⁽²⁾

\$1,000 TRIP INTERRUPTION COVERAGE⁽¹⁾

Plans will pay \$1,000 for lodging, meals and car rental expenses if: 1) the vehicle becomes inoperable due to a covered component failure, and 2) the failure occurs more than 100 miles from home.

TOWING/ROADSIDE ASSISTANCE⁽¹⁾

Please call (800) 521-2779 to receive this service. The 6-Year/80,000-Mile Certified Pre-Owned Vehicle Powertrain Limited Warranty provides 24-hour "Sign-and-Go" Towing and Roadside Assistance (\$100 per occurrence). Any expense beyond \$100 is your responsibility at the time and site of service. The Plan provides coverage for such items as:

- Towing to the nearest Chrysler, Dodge or Jeep dealer or Chrysler authorized repair facility
- Flat-tire change (with your good spare)
- Battery jump
- Out-of-gas fuel delivery (maximum two gallons)
- Lockout service (i.e., keys locked in car or frozen lock)

Towing Assistance will be dispatched only for a mechanical disablement, which renders the vehicle inoperative. (See dealer for exclusions.)

TRANSFER POLICY

Remaining Plan coverage may be transferred one time only to the subsequent purchaser of the vehicle at the time of vehicle sale provided the 6-Year/80,000-Mile warranty is also transferred. A \$50 Plan transfer fee will be applied to transfer the service contract (in most states). Lifetime Certified Upgrade Plans are transferable only in the states of Florida and North Carolina. The 6-Year/80,000-Mile Certified Pre-Owned Vehicle Warranty must be transferred in tandem with the Lifetime Certified Upgrade Plan. A transfer fee of \$150 applies for the 6-Year/80,000-Mile Certified Pre-Owned Vehicle Warranty.

ELIGIBLE VEHICLES

All Chrysler Group LLC Certified Vehicles with a 6-Year/80,000-Mile Powertrain Limited Warranty and with no more than 65,000 miles are eligible. Lifetime Certified Upgrade Plans exclude Dodge Viper, all SRT® vehicles, Dodge Sprinter, diesel equipped and all Dodge Ram Cab/Chassis and Hybrid vehicles as well as vehicles used for police service, taxi, limousine, postal delivery or ambulance service.

⁽¹⁾ For all Lifetime Plans: First Day Rental, Car Rental Allowance, Roadside Assistance, Towing Allowance and Trip Interruption Benefits expire at 6 years or 100,000 miles.

⁽²⁾ The rental car must be obtained from a dealer or from a licensed rental agency. Rental coverage is subject to state and local laws and those imposed by the rental agency. Chrysler is not responsible for any refusal of a rental agency to rent a vehicle to you.

**CERTIFIED ADDED CARE INCLUDES
POWERTRAIN COMPONENT COVERAGE PLUS:****STEERING**

- Steering Gear Housing and all internal parts
- Power Steering Gears
- Power Steering Pump
- Steering Shaft Lower Coupling
- Rack-and-Pinion Assembly
- Seals and Gaskets for listed components

AIR CONDITIONING

(Factory- or manufacturer-authorized air conditioning installations only)

- Compressor
- Clutch
- Coil
- Condenser
- Evaporator
- Receiver-Drier
- Expansion Valve
- Hoses and Lines
- Low-Pressure Cutoff Switch
- High-Pressure Cutoff Switch
- Clutch Cycling Switch
- Instrument Panel Control Assembly
- Power Module
- Air Conditioning/Heater Blower Motor
- Seals and Gaskets for listed components

POWER GROUP

- Rear Window Defroster
- Power Window Motors
- Power Window Flex Track
- Power Antenna
- Power Seat Motors
- Power Door Locks and Linkage (excluding latch assembly)

**ENGINE COOLING
AND FUEL**

- Cooling Fan, Clutch and Motor
- Radiator
- Coolant Temperature Switch
- Fuel Pump
- Water Pump and Housing
- Fuel Tank Sending Unit
- Serpentine Belt Tensioner
- Fuel Tank and Lines
- Seals and Gaskets for listed components

FRONT SUSPENSION

- Struts
- Strut Mounting Plates, Bushings and Bearings
- Upper and Lower Control Arms
- Control Arm Shafts
- Control Arm Bushings
- Upper and Lower Ball Joints
- Front-Wheel Bearings (front-wheel-drive vehicles only)

ELECTRICAL

- Starter Motor and Solenoid
- Generator/Alternator
- Engine Control Module/Unit
- Powertrain Control Module
- Distributor
- Ignition Coil
- Coil Pack Assembly
- Voltage Regulator
- Horn and Horn Pad
- Transmission Control Module
- Single Module Engine Controller (SMEC)

BRAKES

- Master Cylinder
- Assist Booster
- Wheel Cylinders
- Disc Brake Calipers and Pistons
- Brake Lines, Hoses and Fittings
- Proportioning Valve
- Seals and Gaskets for listed components

(Brake pads, shoes, rotors, drums and antilock components are not covered at any time.)

PLAN FEATURES

- \$150 deductible per repair visit
- \$35-per-day Car Rental Allowance⁽¹⁾
- \$100 (per occurrence) Towing Allowance and Roadside Assistance⁽¹⁾
- \$35/First Day Rental
- \$1,000 Trip Interruption Coverage⁽¹⁾

⁽¹⁾ Where not provided by vehicle warranty or dealer.

CERTIFIED ADDED CARE PLUS & LIFETIME ADDED CARE PLUS

Plans available: 6-Year/80,000-Mile, 8-Year/100,000-Mile, 6-Year/100,000-Mile or 8-Year/100,000-Mile
Added Care Plus and Lifetime Added Care Plus

CERTIFIED ADDED CARE PLUS INCLUDES POWERTRAIN AND MAJOR ASSEMBLY COMPONENT COVERAGE PLUS:

STEERING

- Steering Gear Housing and all internal parts
- Power Steering Gears
- Power Steering Pump
- Steering Shaft Lower Coupling
- Rack-and-Pinion Assembly
- Seals and Gaskets for listed components

AIR CONDITIONING

(Factory- or manufacturer-authorized air conditioning installations only)

- Compressor
- Clutch
- Coil
- Condenser
- Evaporator
- Receiver-Drier
- Expansion Valve
- Hoses and Lines
- Low-Pressure Cutoff Switch
- High-Pressure Cutoff Switch
- Clutch Cycling Switch
- Instrument Panel Control Assembly
- Power Module
- Air Conditioning/Heater Blower Motor
- Seals and Gaskets for listed components

POWER GROUP

- Rear Window Defroster
- Power Window Motors
- Power Window Flex Track
- Power Antenna
- Power Seat Motors
- Power Door Locks and Linkage (excluding latch assembly)

ENGINE COOLING AND FUEL

- Cooling Fan, Clutch and Motor
- Radiator
- Coolant Temperature Switch
- Fuel Pump
- Water Pump and Housing

- Fuel Tank Sending Unit
- Fuel Tank and Lines
- Serpentine Belt Tensioner
- Seals and Gaskets for listed components

FRONT SUSPENSION

- Struts
- Strut Mounting Plates, Bushings and Bearings
- Upper and Lower Control Arms
- Control Arm Shafts
- Control Arm Bushings
- Upper and Lower Ball Joints
- Front Wheel Bearings (front-wheel-drive vehicles only)

ELECTRICAL

- Starter Motor and Solenoid
- Generator/Alternator
- Engine Control Module/Unit
- Powertrain Control Module
- Distributor
- Ignition Coil
- Coil Pack Assembly
- Voltage Regulator
- Horn and Horn Pad
- Transmission Control Module

BRAKES

- Master Cylinder
- Assist Booster
- Wheel Cylinders
- Disc Brake Calipers and Pistons
- Brake Lines, Hoses and Fittings
- Proportioning Valve
- Seals and Gaskets for listed components

(Brake pads, shoes, rotors and drums are not covered at any time.)

ELIGIBLE FOR
**LIFETIME
UPGRADE**

[PLUS]

REAR SUSPENSION

- Rear Leaf Springs
- Rear Coil Springs
- Auxiliary Springs
- Spring Interliner
- Spring Bushing
- Spring Shackle
- U-Bolt Rear Spring
- Spring Hanger
- Axle Trac Bar
- Lateral Link Arm
- Shock Mount Plate
- Rear Trailing Arm Assembly
- Stabilizer/Sway Bar
- Stabilizer/Sway Bar Link
- Stabilizer/Sway Bar Bushing

LUXURY GROUP

(Any remote transmitter is not covered at any time.)

- Keyless Entry Receiver/Module
- Trip Computer
- Message Center
- Overhead Electronic Vehicle Information Center
- Overhead Electronic Compass/Temperature
- Power Sunroof Motor
- Convertible Top Motor
- Electric Mirror Motor and Controls
- Cruise Control Servo
- Headlamp Door Motor
- Concealed Headlamp Module

ANTILOCK BRAKES

- Brake System's Hydraulic Assembly
- Pump Motor Assembly
- Controller
- Sensors and Relays
- Seals and Gaskets for listed components

INSTRUMENTATION

- Electronic Instrument Cluster
- Amp/Voltmeter Gauge
- Fuel Gauge
- Temperature Gauge
- Tachometer
- Oil Pressure Gauge
- Turbo Gauge
- Speedometer

EXPANDED ELECTRICAL

- All Wiring Harnesses
- Electronic Fuel Injection System (excluding clogged injectors)
- Windshield Wiper Motor
- Rear Window Wiper Motor
- Wiper Control Module
- Manually Operated Electrical Switches
- Park/Neutral Position Switch
- Temperature Sending Unit/Switch
- Oil Pressure Sending Unit/Switch
- Body Computer
- Body Control Module
- Mopar Accessories (Authorized Chrysler, Dodge, and Jeep[®] facility installations only)
- Factory-Installed Radios and Speakers (includes CD and tape players)

PLAN FEATURES

- \$150 deductible per repair visit
- \$35-per-day Car Rental Allowance⁽¹⁾⁽²⁾
- \$100 (per occurrence) Towing Allowance and Roadside Assistance⁽¹⁾⁽²⁾
- \$35/First Day Rental
- \$1,000 Trip Interruption Coverage⁽¹⁾

⁽¹⁾ For all Lifetime Plans: First Day Rental, Car Rental Allowance, Roadside Assistance, Towing Allowance and Trip Interruption Benefits expire at 6 years or 100,000 miles.

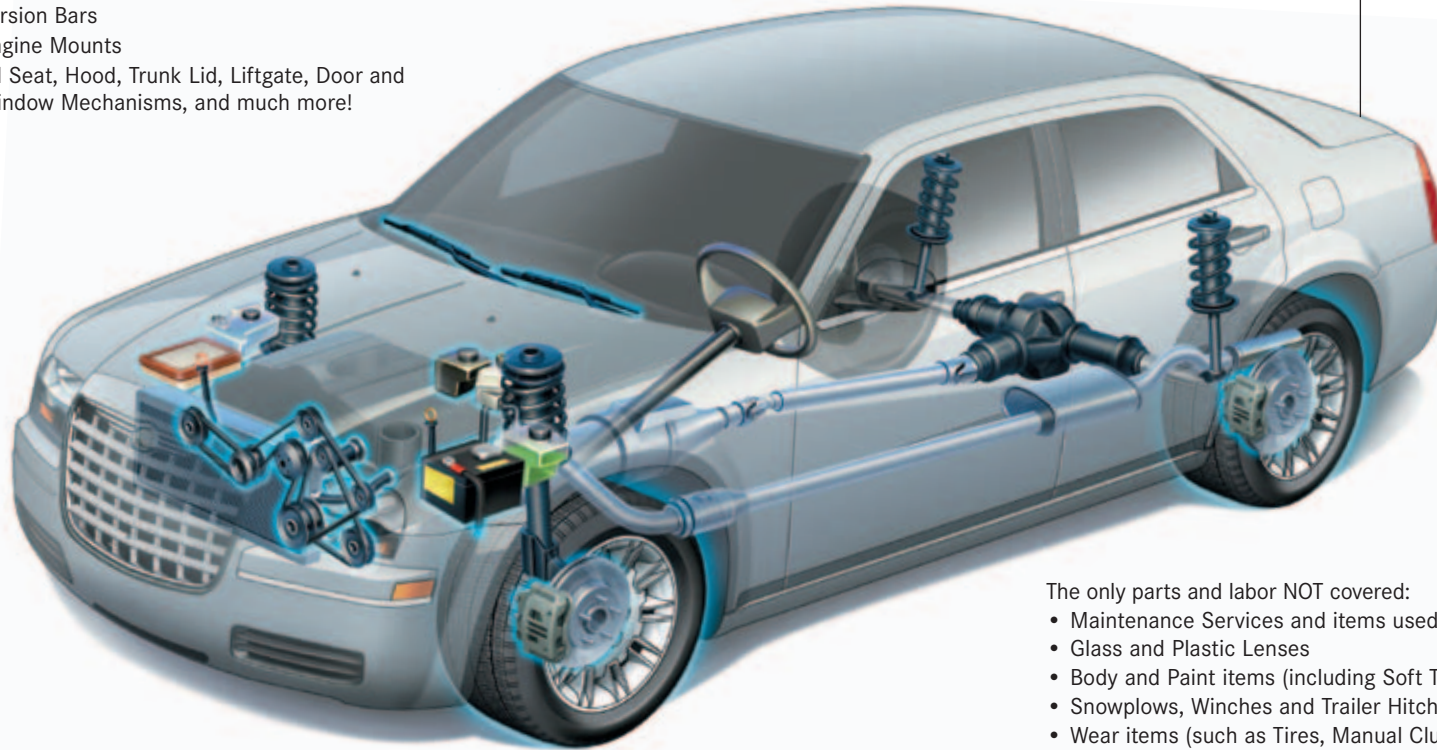
⁽²⁾ Where not provided by vehicle warranty or dealer.

FULL MECHANICAL COVERAGE FOR:

- Engine
- Transmission
- Driveline
- Steering
- Air Conditioning
- Engine Cooling and Fuel System
- Electrical
- Expanded Electrical
- Front Suspension
- Brakes
- Antilock Brakes
- Instrumentation
- Rear Suspension
- Power Group
- Luxury Group

[PLUS]

- All Electrical Systems
- All Engine Computers
- Shocks
- Torsion Bars
- Engine Mounts
- All Seat, Hood, Trunk Lid, Liftgate, Door and Window Mechanisms, and much more!



PLAN FEATURES

- \$150 deductible per repair visit
- \$35-per-day Car Rental Allowance⁽¹⁾⁽²⁾
- \$100 (per occurrence) Towing Allowance and Roadside Assistance⁽¹⁾⁽²⁾
- \$35/First Day Rental
- \$1,000 Trip Interruption Coverage⁽²⁾

IF IT'S MECHANICAL, IT'S COVERED!
PLAN COVERS 5,000-PLUS COMPONENTS.

The only parts and labor NOT covered:

- Maintenance Services and items used in such services
- Glass and Plastic Lenses
- Body and Paint items (including Soft Trim)
- Snowplows, Winches and Trailer Hitches
- Wear items (such as Tires, Manual Clutch Assembly, Brake Pads, Shoes, Rotors, Drums, Belts and Wipers) are not covered at any time

⁽¹⁾ For all Lifetime Plans: First Day Rental, Car Rental Allowance, Roadside Assistance, Towing Allowance and Trip Interruption Benefits expire at 6 years or 100,000 miles.

⁽²⁾ Where not provided by vehicle warranty or dealer.

ELIGIBLE FOR
**LIFETIME
UPGRADE**

	STANDARD	OPTION 1	OPTION 2	OPTION 3	OPTION 4	OPTION 5	OPTION 6
	CERTIFIED POWERTRAIN LIMITED WARRANTY	CERTIFIED ADDED CARE	CERTIFIED ADDED CARE PLUS	CERTIFIED MAXIMUM CARE®	LIFETIME CERTIFIED POWERTRAIN LIMITED ⁽¹⁾	LIFETIME CERTIFIED ADDED CARE PLUS ⁽¹⁾	LIFETIME CERTIFIED MAXIMUM CARE® ⁽¹⁾
Engine	•	•	•	•	•	•	•
Transmission	•	•	•	•	•	•	•
Driveline	•	•	•	•	•	•	•
24-Hour Towing/Roadside Assistance ⁽²⁾	•	•	•	•	•	•	•
Car Rental Allowance ⁽²⁾⁽³⁾⁽⁴⁾	•	•	•	•	•	•	•
Trip Interruption Coverage ⁽²⁾⁽³⁾		•	•	•		•	•
Air Conditioning		•	•	•		•	•
Power Group		•	•	•		•	•
Engine Cooling and Fuel		•	•	•		•	•
Front Suspension		•	•	•		•	•
Electrical		•	•	•		•	•
Brakes		•	•	•		•	•
Instrumentation			•	•		•	•
Antilock Brakes			•	•		•	•
Expanded Electrical			•	•		•	•
Luxury Group			•	•		•	•
Rear Suspension			•	•		•	•
Full Mechanical				•			•
Lifetime Repair Coverage ⁽⁵⁾					•	•	•

PRE-OWNED CONVENIENCE & MAINTENANCE PLANS

Road Hazard Tire & Wheel Protection Provides full repair or replacement coverage for all four tires and wheels damaged due to road hazard conditions.

Chrysler ETCH Vehicle Theft Deterrent The Chrysler ETCH Vehicle Theft Deterrent System leaves a permanent and traceable registration number on the vehicle's windshield, rear window and side windows (up to six locations) that cannot be removed like other anti-theft devices.

Essential Care Lube, Oil & Filter Plans available range from one to seven years and accommodate 6-month/6,000-mile or 3-month/3,000-mile intervals.

Auto Appearance Care Auto Appearance Care provides unlimited paintless dent repair (PDR) ding and dent coverage for new and pre-owned vehicles.

See your dealer for more information on any or all of these plans.

⁽¹⁾ Vehicle must have an active 6-Year/80,000-Mile Certified Pre-Owned Vehicle Warranty to be eligible for any Lifetime Certified Upgrade Plan. Warranties run from the date the vehicle is purchased until the vehicle is sold. Lifetime Certified Upgrade coverage is transferable ONLY in the states of Florida and North Carolina. The 6-Year/80,000-Mile Certified Pre-Owned Vehicle Warranty must be transferred in tandem with the Lifetime Plan. ⁽²⁾ First Day Rental, Alternate Transportation, Towing & Roadside Assistance and Trip Interruption coverage expires at six years or 100,000 miles. ⁽³⁾ Where not provided by vehicle warranty or dealer. ⁽⁴⁾ Your Certified Pre-Owned Vehicle Limited Warranty includes car rental allowance for repairs covered by that warranty only. Options 1, 2 and 3 provide car rental allowance for the components and for the time and mileage covered by these options. ⁽⁵⁾ Lifetime Plans cover ONLY the first CPOV vehicle owner. Plan is NOT transferable except in the states of Florida (\$40 transfer fee) and North Carolina (\$50 transfer fee). If Plan is transferred in the states listed above, the vehicle's original Certified 6-Year/80,000-Mile Powertrain Limited Warranty MUST also be transferred.